

Consumer Affairs

Whom should your parents call, if you or they have a problem as a consumer? That's easy — Consumer Affairs!

Tennessee's Consumer Affairs division was established in 1977 the by the Tennessee Legislature, with the passage of the Tennessee Consumer Protection Act. The division serves as the central agency for receiving complaints from Tennessee consumers.

If you have a complaint based on your purchase of an item, you should have your parents file a complaint with Consumer Affairs. Consumer Affairs has special workers who work to address complaints from consumers. For more information or to file a complaint, please tell your parents to visit our website at www.tn.gov/consumer or call **1-800-342-8385**.

Find the following
consumer related words by
circling
them in the puzzle:

CONSUMER	N S T P U R C H A S E A E S
CONSUMER AFFAIRS	W F Z K T C D O O R A E L N
DISCLAIMERS	D I Q A E O A P N S S R W D
EARN	S N L I I R O R N M R R T T
FINE PRINT	F E E L R D X O Z E I N A E
MONEY	R P U P J A S D M S A C K B
NEED	I R O S S E N U H L F E E J
PRODUCT SAFETY	F I T C H R S C D O F V L D
PURCHASE	E N N H S N M T A R A L C A
SAVE	D T I E O E L S U S R A O S
SERVICE	Y S Y C W E I A W N E A H I
SHOP	E A F T O D E F J H M N I R
SPEND	S D R U N C B E I X U I O U
WARRANTY	K R E P L A I T O S S Y E N
	E J N O H D R Y S A N R A M
	E L S H L O D R M R O F L O
	D W A S R E M I A L C S I D
	F R A M S H K A E W E H S A
	B M C N C X J N L R M O O R
	N S A E T D U M N O R P L N
	O M D R T E A B N C A O C R
	H I E I O R R E T A M R E A
	S A G U N Z Y S E R V I C E